

CHRIS D. COLBATH

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SUMMARY

I am a highly efficient and dedicated IT professional with extensive expertise in instruction, programming, and project management. I am a practiced communicator with all levels of an organization and have acted internationally and domestically to motivate and collaborate to achieve objectives. I am an effective team player and adaptable problem-solver.

I have over 25 years of IT related experience in Information Security, System Design and Integration, Helpdesk Operations, DevOps, Change Management and Security Assessment definition and implementation. I have experience in compliance efforts, including HIPAA, SOX, and internal ISO 27002 assessments. These efforts include audits, gap analysis and remediation.

CORE COMPETENCIES

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|--------------------------------|----------------------------------|---|
| ▪ <i>Information Security</i> | ▪ <i>Instruction</i> | ▪ <i>Scripting (Automation/Utility)</i> |
| ▪ <i>Operations Leadership</i> | ▪ <i>Database Engineering</i> | ▪ <i>International Liaison</i> |
| ▪ <i>Change Management</i> | ▪ <i>Application Development</i> | ▪ <i>Infrastructure Engineering</i> |
| ▪ <i>Security Assessments</i> | ▪ <i>Workstation Engineering</i> | ▪ <i>Retail Technology/Operations</i> |
| ▪ <i>Software Deployment</i> | ▪ <i>IT Project Management</i> | ▪ <i>Optimization</i> |

SELECTED ACCOMPLISHMENTS

- Created & Implemented SPA/ISO 27002 Assessment program for Wal-Mart, personally managing on-site assessments in 6 countries.
- Established new Change Management review and approval process for the Security Division. Created and chaired change management committee for a year, training new leadership once the process was well defined, & documented on Sharepoint.
- Created web app to allocate and query networks, preventing errors allocating new assets to the 1M+ node Walmart network.
- Managed 1 year project to create a web app dashboard for Database Changes across 10k+ servers,
- Created and delivered coursework for introducing new developers to Database Programming.

EXPERIENCE

MARICOPA COUNTY ELECTIONS, Phoenix, Arizona

Inspector

Managed polling site from open to close with a team up to eight (8)
Certified as a Premium Inspector

TOSHIBA GLOBAL COMMERCE SOLUTIONS, Bentonville, Arkansas

Database Administrator

Wrote utilities to *manage and gain better visibility* into loads of data from clients.
Facilitate reporting of data to internal and external clients.
Database and server administration, including *migration to new servers*.

JLL, INC, Bentonville, Arkansas

Corrigo Deployment Architect (Telecommute)

Deployed multiple Corrigo applications to clients in the retail and medical fields.
Create optimizations for team processes around deployment.

WALMART STORES, INC., Bentonville, Arkansas

Operation Team Lead (Advanced Systems Engineer)

Managed five associates and a dozen off-shore vendors working overnight for daily work and support duties.

Created new process between vendors and associates for requests done overnight, *reducing average time to complete requests from five days to two days.*

Wrote utilities for 3rd party tools to correct issues and alert to issues requiring attention, *reducing customer impact.*

Project Specialist/Business Analyst

Managed projects for two-factor authentication and FTP proxy upgrade *ensuring on-time, on-budget delivery.*

Managed seven (7) international PCI, ISO 27001/2 and security posture assessments *ensuring on-time, on-budget delivery.*

Managed classification and remediation of findings from assessments *ensuring on-time, on-budget delivery.*

Delivered presentations for assessments and remediation to Executive Leadership.

Developed standard procedures for change control approvals, *reducing rework.*

Led security "hard" token deployment to 3,000 associates in two months across four (4) countries.

Network Engineer, IPAM

Designed and implemented proxy *to comply with China government regulations.*

Scripted remote DNS management for routers, *eliminating manual changes.*

Maintained team website to manage documentation, reporting, and alerts.

Created guidelines and planning templates for daily change management, *where none existed.*

Created a website to allocate and query networks, *preventing errors allocating new assets to the 1M+ node network.*

Store Team Lead (Database Administrator)

DBA for more than 5,000 database servers, including Oracle, Informix, DB2 UDB and SQL Server

Managed project to automate Database changes to more than 7,000 store systems, *reducing errors by 80% and installation time by two thirds.*

Cross-trained Informix DBAs in Oracle database administration, SQL, Perl, and UNIX scripting.

Created and delivered classes positioned for new developers in programming practices.

Co-wrote class on Perl programming

ADDITIONAL EXPERIENCE

GLITCHCON, Bentonville, Arkansas, Gaming Director/Guest Relations

Designed and Managed Game Room(s), covering all kinds of games

Guest Relations for Guests of Honor (including Screen and Voice Actors, Writers, et al.)

OBA CONVENTION, Rogers, Arkansas, Guest Relations

Guest Relations for Guests of Honor (including Screen and Voice Actors, Writers, et al.)

ORACLE, Phoenix, Arizona, Instructor/Consultant, Served as senior Instructor/Consultant for Express and OLAP division.

Rewrote EIS System with Oracle Express Objects, reducing development cycles from 2 weeks to 2 days.

Senior point of contact for Express Objects class development and support.

Instructed 7 courses related to Database Administration, Programming and Design.

SOURCE INFORMATICS, Phoenix, Arizona, Programmer/Analyst, Express, SQL, and Visual Basic programming.

Set up Oracle Web Server and three-tier DSS Agent structure.

Supported DBA by performing all hardware and software installs and backup NT 3.51 administration.

Installed and maintained hardware and software on 300-PC network and provided remote service for 50-PC WAN.

Rolled out 100 new workstations and reconfigured 250 workstations in 30 days.

EDUCATION

DeVry Institute of Technology, Computer Information Systems

Glendale Community College, Vocal Music

CERTIFICATIONS/OFFICES

GSEC (SANS certification –Security Essentials) #[28743](#)*,*

GCED (SANS certification –Enterprise Defender) #[1353](#)*,*

Premium Inspector Training (elections)

Arizona Notary Public

PROFESSIONAL DEVELOPMENT

Lean Six Sigma, White Belt
Dale Carnegie Graduate
Dale Carnegie Graduate Assistant

ADDITIONAL TECHNOLOGY COMPETENCIES

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|---------------------------|---------------------------|-------------------------------------|
| ▪ Perl | ▪ MySQL, Informix, Oracle | ▪ OpenSSH, Tectia SSH |
| ▪ PowerShell | ▪ Python | ▪ Corrigo Tools |
| ▪ Bash/KSH | ▪ PHP | ▪ Venafi Tools |
| ▪ RSA Certificate Manager | ▪ Nominum DHCP Server | ▪ Bind DNS Server
(Unix/Windows) |
| ▪ Unix/Linux | ▪ BMC Remedy | ▪ SharePoint |
| ▪ CA Clarity Tools | ▪ Windows (all) | ▪ MS Office Products |
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PERSONAL INTERESTS

Game Master, TTRPG, VTT, Board & Card, and LARP
Martial Artist, various arts (Jeet Kune Do, 5 Way, Taijutsu, Silat)
Musician, Singer, Percussion, learning Piano